

# MedMutual Dental Plans

Cavaliers Holdings LLC

## Coverage that Keeps You Smiling

Dental coverage is an important part of the benefits offered by your employer. Medical Mutual has been administering dental plans for more than 35 years, offering coverage for your dental needs with the quality of care you deserve. MedMutual Dental plans offer a lot to smile about, from our expansive network to ways you can easily save money. Dental coverage offsets the financial burden of oral health costs and helps protect your overall health and wellness.

## One of the Largest Dental Networks in Ohio

With more than 10,000 participating dentists, periodontists, orthodontists, oral surgeons and other specialists across Ohio, our SDC network makes it easy to save money on dental care. The SDC network also offers more than half a million access points across the United States, allowing you and your family to find participating dentists and specialists no matter where you live, work or travel.



To view the participating dentists and specialists in your area, visit [MedMutual.com/SDCnetwork](https://www.MedMutual.com/SDCnetwork).

## Out-of-pocket Savings

While our dental plans allow you and your family to receive care from any dental provider you like, you can maximize your dental benefits by staying in the network. Selecting an SDC network dentist or specialist can help you save money on dental care. You can also avoid unexpected out-of-network balance billing, which is when an out-of-network dental provider bills for the difference between their fee for a service and our reimbursement amount.

## Protection for Your Health Beyond Your Smile

Preventive services like cleanings and exams can uncover dental issues early so you can be treated before extensive procedures are required. Avoiding major dental procedures can save you multiple visits to the dentist and thousands of dollars in dental work. Preventive services can even protect your overall health, as some dental problems reveal more serious health issues, like heart disease or diabetes.

# Cavaliers Holdings LLC

## Voluntary — With Orthodontia

Benefit Period: January 1 through December 31

		Plan Pays		
		In-Network	Non-Network	
Benefit	Benefit Period Deductible	\$50	\$50	
	Benefit Period Maximum (per member)	\$1,500	\$1,500	
	Reimbursement Basis	Network allowable	Network Allowable	
	<b>Preventive Services</b>			
	Oral Exams (two per benefit period)	100%	100%	
	Bite Wing X-rays (two sets per benefit period)	100%	100%	
	Prophylaxis (cleaning — two per benefit period)	100%	100%	
	Sealants (one every rolling 36 months per tooth) (limited to dependents up to age 16)	100%	100%	
	Emergency Palliative Treatment (includes emergency oral exam)	100%	100%	
	<b>Basic Services</b>			
	Diagnostic X-rays	100%	100%	
	Consultations and Other Exams by Specialist	100% after deductible	80% after deductible	
	Fillings	100% after deductible	80% after deductible	
	Minor Restorative Services	100% after deductible	80% after deductible	
	Repairs, Relines and Adjustments of Prosthetics (one every rolling 36 months; but not within six months of placement of a denture)	100% after deductible	80% after deductible	
	Simple Extractions	100% after deductible	80% after deductible	
	Endodontics/Pulp Services	100% after deductible	80% after deductible	
	Periodontal Services	100% after deductible	80% after deductible	
	Impactions (impacted tooth)	100% after deductible	80% after deductible	
	Minor Oral Surgery Services	100% after deductible	80% after deductible	
	General Anesthesia	100% after deductible	80% after deductible	
	<b>Major Services</b>			
	Gold Foil Restoration (one every five years)	60% after deductible	50% after deductible	
	Inlays, Onlays (one every five years)	60% after deductible	50% after deductible	
	Crowns (one every five years)	60% after deductible	50% after deductible	
	Bridgework (pontics and abutments — one every five years)	60% after deductible	50% after deductible	
	Partial and Complete Dentures (one every five years)	60% after deductible	50% after deductible	
	<b>Orthodontia</b>			
Orthodontics	50%	50%		
Orthodontics Lifetime Maximum (per member)	\$1,500	\$1,500		

Out-of-network reimbursement based on usual, customary and reasonable charges.

Benefits will be determined based on the certificate of insurance issued by Medical Mutual. Like most insurance plans, this Dental insurance includes certain limitations and exclusions. A complete list of exclusions can be found in the certificate of insurance once the policy is issued.

---

## Frequently Asked Questions

### **Can I choose any dentist?**

Yes. Your dental plan lets you choose any dentist for services, but you may end up paying more for a service if you visit a dentist or specialist who does not participate in the SDC network.

### **What is an SDC network dentist?**

An SDC network dentist is a general dentist or specialist who has agreed to accept negotiated fees as payment in full for covered services provided to plan members. Enrolled employees can pay less out of pocket for their dental care by staying in the network. You can also avoid unexpected out-of-network balance billing, which is when an out-of-network dental provider bills for the difference between their fee for a service and our reimbursement amount.

### **Is there a waiting period before I can get dental services once I'm enrolled?**

No. There are no waiting periods once you enroll in a MedMutual Dental plan. You can use these services as soon as your coverage begins.

### **What tools and resources are available to me?**

MedMutual Dental plans give you access to online tools and resources that provide helpful plan information when you need it. Managing your plan is simple with our online member portal, My Health Plan®, and mobile app for when you're on-the go. These tools offer a convenient way to search for a provider, view your claims and Explanation of Benefits (EOB), review your certificate of benefits, and access your digital ID card.

### **Can I find out what my out-of-pocket expenses will be before receiving a service?**

Yes. Although not required, submitting a request for pre-determination will tell you what your out-of-pocket expenses are going to be and what your plan will cover. This will prevent you from being surprised by the cost for services such as crowns, bridges, inlays, and periodontics. To receive a benefit estimate, simply have your dentist submit a request for predetermination. Medical Mutual will notify you and your dental provider regarding which services will and will not be covered as requested, as well as the approximate amounts that will be covered. Please note that this benefit verification does not guarantee payment. The amount payable is subject to all the contract limitations effective at the time the services are rendered.

### **If my dentist is not a participating network provider, how can they join the network?**

You can invite your dentist to join the SDC network by contacting us at 1-800-762-3159 or by completing our Dentist Referral Form located at [MedMutual.com/SDCNetwork](https://www.MedMutual.com/SDCNetwork).

### **How can I contact Medical Mutual for plan assistance or questions I may have?**

Our local Customer Care team is based right here in Ohio and is available by telephone or email. You will always speak to a Medical Mutual employee with the knowledge and experience to help — never a contracted telephone operator. Give us a call at 1-866-336-8251 or visit [MedMutual.com](https://www.MedMutual.com) and click Email Us at the bottom of the site to reach Medical Mutual by email.

---

#### **Important Details**

This information provides an overview of dental benefits. Once a group policy is issued to your employer, a certificate of insurance will be available to explain your coverage in detail. Dental insurance includes certain limitations and exclusions.

Benefits will be determined based on the administrative policies and procedures of Medical Mutual in accordance with the certificate of insurance.

This document is only a partial listing of benefits. This is not a contract of insurance. The contract or certificate will contain the complete listing of covered benefits.